

**Safeguarding Assurance Action Plan Update February 2015**

This paper summarises the action taken in relation to assurance questions and improvement planning set out in previous reports to Health Overview and Scrutiny Committee in July 2014

<p>Board Terms of Reference to be reviewed in the light of the Care Bill</p>	<p>In line with Care Act 2014 guidance the Safeguarding Adults Board (SAB) has a new written constitution and memorandum of understanding between board members which has been agreed at the December 2014 Board.</p> <p>An assurance framework from all board members has been agreed and completed.</p> <p>An audit of our safeguarding adults' arrangements has been commissioned from Veritau. This is nearing completion. Early feedback is that this will report positively on the progress made.</p> <p>Veritau intend to report by the end of February</p>
<p>Healthwatch representation on Board to be explored</p>	<p>Regular attendance by Healthwatch has been secured throughout the period.</p>
<p>Maintain the links with other strategic boards</p>	<p>Assistant Director is attending the Childrens Safeguarding Board, leading to development of working in areas such as Family Focus (troubled families) and Deprivation of Liberty Safeguards.</p>

Updating Multi Agency Procedures	Procedures are being updated in line with care act requirements as part of City of York Council (CYC) care act implementation plan. CYC have a dedicated Care Act implementation Officer who is working with the safeguarding team to ensure this.
Sign up to Making Safeguarding Personal (MSP) at Bronze Level	Building on the previous successful MSP project, CYC have again signed up to the Local Government Association programme and are reporting to the March Board on a project which ensure that people who lack the capacity to make decisions about safeguarding are as included as possible in the decision making.
Review finance model for multi agency training	A decision has been taken not to charge for partners for the basic safeguarding training it offers. The Board agreed the proposal to assure diversity, quality and reduction in cost to CYC by enabling the providers we commission to organise their own safeguarding training that meets the same standard as CYC. Clauses to this effect are included in our contracts.
Ensure Progress of Winterbourne	<p>The Winterbourne review work has progressed well. A cohort of 17 people has been identified as needing to return to live in York.</p> <p>New accommodation options including supported housing are being developed designed to meet needs of people with learning disability including autism and complex and challenging behaviours over the next 5 years.</p>

<p>Appropriate Support to the Safeguarding Board</p>	<p>Proposals have been made to ensure that the Safeguarding Board has appropriate support going forward which are currently under consideration.</p>
<p>Multi Agency strategy, policy and procedures and strategic plan</p>	<p>The three year strategy for 2014 and plan are still in place. These are requirement in the Care Act regulations. The plan is a standing item at each board and is reviewed and managed through the board.</p>
<p>Serious Case Review Protocol in place</p>	<p>A Board task and finish subgroup has written a new protocol for serious case review and lessons learned based on national guidance and best practice. This has been agreed by the December Board</p>
<p>Consultation Arrangements with service users on policy and procedures</p>	<p>Healthwatch are an active partner on the board with relation to the development of policy and procedure.</p> <p>CYC Making Safeguarding Personal is ensuring an approach to hear the voice of the most vulnerable. This will report to the March board</p>
<p>Active Promotion of Safeguarding within the community and links to crime prevention and Multi Agency Public Protection Arrangements (MAPPA)</p>	<p>CYC review of its adult social care web information including the safeguarding adults information is underway as part of the CYC digital inclusion project. This is intended to be implemented April 2015</p>
<p>Clear Management arrangements in place to respond to safeguarding concerns.</p>	<p>The streamlining of process and management action was completed prior to September.</p>

	<p>This has improved workflow and decision making particularly where statutory partner agencies are managing concerns. Further development is underway in preparation for the introduction of Care Act and the Designated Safeguarding Manager Role. This work is due for completion April 2015</p>
<p>Criminal Record Bureau and Protection of Vulnerable Adult Checks are undertaken on relevant volunteers, professional registration monitored and staff code of conduct setting standards of expected behaviour.</p>	<p>Social Work re-registration has successfully taken place for all relevant staff.</p> <p>New rigorous Disclosure and Barring Service re-checking for existing staff is agreed and being implemented as a rolling programme.</p>
<p>Workforce development and training strategy in place and staff undertaking required training.</p>	<p>The current robust workforce training remains in place and this is being adapted in relation to the care act. This will include the making safeguarding personal approach, shared with partners, from April 2015</p> <p>The first tranche of care act safeguarding training is has been confirmed for 1<sup>st</sup> week in March, building on a successful provider engagement event and board workshop day.</p>

<p>Support and advice available to customers using direct payments</p>	<p>York has completed its part of national research into the relationship between personal budgets and direct payments. CYC continues to offer payment to undertake necessary checks and access to support through the Independent Living scheme.</p>
<p>Understanding and addressing the reasons for the high number of 'No further action under safeguarding' in cases where allegations have been substantiated</p>	<p>Work has been undertaken by the safeguarding service manager and management information colleagues to audit such cases.</p> <p>'No further action under safeguarding' was being used as a shorthand outcome by some practitioners to indicate that a particular piece of work was finished even if ongoing protection was in place.</p> <p>Further guidance has been issued and system and practice changes made.</p> <p>This shows significantly different performance outcomes from end Oct 2014</p> <p>Nov 14 1 case – no further action to protect the vulnerable adult. 13 cases where the risk was reduced or removed.</p> <p>December 14 1 case no further action to protect the vulnerable adult. 16 cases where the risk was reduced or removed.</p>

<p>Reducing the number of 'not known' whether individual have capacity to make choices in respect of the safeguarding processes</p>	<p>Reasons for the high number of people reported as 'not known' to have the mental capacity to make choices in respect of the safeguarding process have been examined.</p> <p>The reason for the high number is that reporting has been drawn from when the question is initially asked at the start of the process when the answer may not be clear.</p> <p>The question is now asked at the end of the process. A report will be available at end of quarter 4 where the impact of work done to support people to make choices will be apparent.</p> <p>The Making Safeguarding Personal Project from November 2014 is focussing on a cohort of 30 customers who were thought at the start of the process to lack capacity.</p>
<p>Agree shared understanding of thresholds for adult safeguarding investigations</p>	<p>A whole day workshop event was held with attendance from all board partners with a focus on the impact of the care act on safeguarding adult thresholds.</p> <p>Since the event further guidance on when a safeguarding enquiry is needed has been issued from the department of health. This has been shared with all board partners and will inform guidance to be issued through the care act implementation group in advance of April 2015.</p>